

Parental Code of Conduct

Policy Statement 2026-27

At Queensmead Primary Academy we are very fortunate to have a supportive and friendly parent community. Our parents recognise that educating children is a process that involves partnership between parents, class teachers and the academy community. As a partnership our parents understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our academy about expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

Guidance for Parents/Carers

As well as following the guidance set out in our Home-School Agreement, academy website and prospectus we expect parents, carers and visitors to:

- Respect the broadly ethos, aims and values of our academy.
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that all members of the academy community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Refrain from using social media to air any issues or concerns they may have with the Academy and will contact the Academy in the first instance
- Seek to clarify a child's version of events with the academy's view in order to bring about a peaceful solution to any issue.
- Correct their own child's behaviour especially in public where it could otherwise lead to conflict, aggressive or unsafe behaviour.
- Approach the academy to help them resolve any issues of concern.
- Avoid using staff as threats to admonish children's behaviour.

Queensmead as a Safe Environment

In order to support a peaceful and safe academy environment the academy will not and cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the academy grounds including team matches and football games.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of academy staff, visitor, fellow parent/carer or student regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying academy property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication.
- Defamation of the academy's, other parents/carers or staff character on Facebook or other social sites.
- The use of physical aggression towards another adult or child. This includes physical punishment against their own child on academy premises.
- Approaching someone else's child in order to discuss, challenge or chastise them because of their actions towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs.
- Cycling on academy premises.
- Animals being brought on to academy premises.

Should **any** of the above behaviour occur on academy premises we may feel it is necessary to contact the appropriate authorities and, if necessary, ban the offending adult from entering the academy grounds in line with Section 547 of the Education Act 1996.

We trust that parents and carers will assist our academy with the implementation of this policy and we thank you for your continuing support of Queensmead Primary Academy.